



March 1, 2019

Dear Pool Owner,

It's that time of year again to start thinking about backyard fun. It sure doesn't feel like it today, but spring and summer are just around the corner so we are currently scheduling our 2019 openings.

To be sure that your pool is opened correctly and in a timely manner please follow these pool opening guidelines:

- 1) Have all water pumped off of your pool cover
- 2) Have circuit breaker for pool equipment turned on in the electric panel in your basement
- 3) If you removed your filters over the winter please make sure you place them by the equipment pad prior to our technicians arrival
- 4) You are responsible for filling your pool with water to the middle of the skimmer. If possible, it is highly recommended that this is done prior to your opening as this allows for proper circulation.
- 5) On non-salt water pools we will load and set your chlorinator with YOUR chlorine tabs – if applicable. (please have your chlorine tablets available by your equipment pad)
- 6) We will sweep your pool – not vacuum
- 7) We will shock your pool – (super-chlorinate)
- 8) Please unlock gates to pool area for easy access of our technicians
- 9) All checks must be received in advance to schedule your opening.
- 10) If you'd like to pay with a credit card please email us at Service@SignaturePoolsChicago.com and we will send you an online invoice (Please note that credit card payments have a 3% service charge)
- 11) All past due balances must be paid in full prior to your pool opening

Rates for 2019 openings are as follows: (add \$ 300 for new cartridge filters)

| | |
|---------------------------------------|-----------|
| Pool Only | \$ 500.00 |
| Pool with detached Tanning Ledge | \$ 525.00 |
| Pool and Spa | \$ 550.00 |
| Pool, Spa, and detached Tanning Ledge | \$ 575.00 |

Please fill out the enclosed pool opening form and mail it along with your payment. Your prompt attention to this matter will ensure your pool is opened in a timely manner and is ready for another fun filled pool season!

We are looking forward to this coming pool season.

We hope you have a fun filled summer and create many great memories!

Sincerely,

Erich Alstott
Customer/Permit Coordinator
Office: 630.845.1145
Cell: 630.335.6776
Fax: 630.208.1958
ealstott@signaturepoolschicago.com

Rob Farmer
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Office: 630.845.1145
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rob@signaturepoolschicago.com

Tom McNelis
President
Office: 630.845.1145
Cell: 630.702.9576
Fax: 630.208.1958
tmcnelis@signaturepoolschicago.com



Please send all correspondence and checks to: **Signature Pools & Spas**
70 Neola
Yorkville, IL 60560

Name: _____

Address: _____

City: _____ Zip: _____ County: _____

Home Phone: _____ Cell: _____ Work Phone: _____

E-Mail: _____ @ _____

| | | |
|---------------------|---------------------------------------|-----------|
| I have a: | Pool Only | \$ 500.00 |
| (please circle one) | Pool with detached Tanning Ledge | \$ 525.00 |
| | Pool and Spa | \$ 550.00 |
| | Pool, Spa, and detached Tanning Ledge | \$ 575.00 |

| | | |
|--------------|--|-----------|
| New Filters: | We will replace your existing filters with new filters | \$ 300.00 |
|--------------|--|-----------|

Possible Savings: (circle which deduct/deducts you are applying below)

| | | |
|--|-----|----|
| Testimonial Letter enclosed or E-mailed: (If yes, subtract \$50.00 from your total) | Yes | No |
|--|-----|----|

| | | |
|--|-----|----|
| Google Review Posted Online: (If yes, subtract an additional \$50.00 from your total) | Yes | No |
|--|-----|----|

| | | |
|---|-----|----|
| Early Bird Savings (Form and Check Received by March 20, 2019) | Yes | No |
|---|-----|----|

Please note: Our basic pool opening is designed to get your equipment operational and to chemically shock your pool, but by no means will your water be in a pristine swimming condition. In the days following our technicians visit please be prepared to spend some time removing any excess dirt, leaves, or other miscellaneous debris. You will also need to continue to check your water chemistry regularly to ensure you have a great start to your pool season. Also, please remember to **NEVER DRAIN ANY WATER OUT OF YOUR FIBERGLASS POOL as your pool is designed to be kept full at all times!** Draining any water out of your pool voids your warranty and will damage your pool. Thanks again and have a great summer swimming!

Special concerns or services needed:

Preferred pool opening week: _____

Total Amount Enclosed: \$ _____

A Few Reminders

- **\$ 50.00 Discount for Testimonial Letter:** For our customers that purchased a pool from us during the 2017 or 2018 season we are offering a \$50.00 discount to those who would like to provide us with a testimonial/referral letter. This is our way of saying thank you for taking the time to recommend us. Your testimonial/referral letter can include:
 - 1) Why you chose to build a Signature Pool
 - 2) Why you chose to build a fiberglass pool
 - 3) Your experience during the sales process
 - 4) Your experience during the installation process
 - 5) Your experience owning a fiberglass pool from Signature Pools
 - 6) Favorite option or feature you purchased with your Signature Pool

This is a one-time offer available to our new clients (i.e. you cannot write a new testimonial/referral letter every season). Referral letters can be e-mailed to info@signaturepoolschicago.com or they may be mailed to the office along with your pool closing form.

- **Additional \$50.00 Discount for Google Review:** We are offering a \$50.00 discount to those who take the time to write a Review on our Google Business Page.
 - 1) Do a Google search for “**Signature Pools & Spas Sandwich, IL Google Reviews**”
 - 2) On the right hand side of the results page you should see our Google Listing
 - 3) Click the button that says “**Write a Review**”
 - 4) Sign into your Google Account
 - 5) Write a Review and give us a rating
 - (Our hope is that you give us 5 Stars)
 - 6) You can use excerpts from your referral letter or just add a note about your experience with our company

- **Early Bird Winter Savings of \$ 50.00!** To take advantage of this \$ 50.00 discount we must receive your opening request form and check by March 31, 2019. Simply fill out the enclosed pool opening form and mail it in with your check and you can deduct \$ 50.00 off of the price of your opening. This Winter Savings Special only lasts a few weeks.

- **\$ 250.00 Referral Bonus:** When you refer a friend, a family member, or a neighbor to Signature Pools and they purchase a pool from us you will receive a \$250.00 referral bonus. Many people make the decision to purchase a swimming pool over the winter so please keep us in mind as you hear people you know talking about building a swimming pool.

- **Other Ways to Stay Connected:**
 - Follow us on Instagram: www.instagram.com/signaturepools
 - Follow us on Facebook: www.facebook.com/SignaturePools
 - Follow us on Twitter: www.twitter.com/Signature_Pools

- **Important Reminders:**
 - 1) Please remember to:
 - NEVER DRAIN ANY WATER OUT OF YOUR FIBERGLASS POOL!**
 - This voids your warranty and will damage your pool.
 - 2) Pools closed or opened by anyone other than Signature Pools voids all warranties with Signature Pools